



Chillout Rehabilitation Services

Chronic Pain Programmes

“Our mission is to deliver excellence in Rehabilitation through Chronic Pain Programmes designed to aid recovery and support a Return to Work through a Claimant centred approach”

David Drew MA ACII, Chartered Insurance Practitioner, Chillout Rehabilitation Services



"H participated in your Pain Management Programme in July, and, nearly a year later, she has no pain at all. I am very grateful to you for creating this excellent programme."

Jonathan Dingle of 218 Strand Winner, Mediation Achiever of the Year, Personal Injury Awards, 2009.



Introduction

Our Chronic Pain Programmes are a unique resource available to Claims Practitioners.

Following extensive research, Chillout have developed a unique approach to Pain Management in partnership with a new Geomedicine Centre, founded by Dr Robert Luis Monteiro. These new Programmes are designed to make a real difference to anyone in chronic pain as a precursor to early return to work.

Chillout Rehabilitation Services, Co-founded by David Drew MA ACII and Katherine Cooper is part of Chillout Events Ltd, the UK's No1 Wellbeing Company.



What We Do

Chillout Rehabilitation Services deliver a unique approach to Chronic Pain and RTW. Through our unique arrangement with the Geomedicine Centre in Port Santo, Madeira and our own in house Travel Company which is both ABTA and ATOL Bonded we are able to Chronic Pain offer facilities with clinical supervision, flights, accommodation, transfers and travel administration, in one package, for a known, inclusive, cost.

This ensures both the quality and integrity of our product, and leaves nothing to chance.



Chronic Pain Programmes

We offer Pain Management Programmes for effective Management of Chronic Pain and increased rate of Return To Work following accident or injury. Our Programmes replace conventional Pain Management initiatives, as part of the wider Case Management Programme.

Our Programmes are built around a 24 Treatment Course of sand bath treatments during a 14 night stay at the Geomedicine Centre and Hotel Porto Santo.

The Programme includes:

- Programme Management
- Detailed reports to Case Manager or those instructing following:-
 - Screening for suitability
 - Progress during treatment
 - End of treatment
- Claimant Suitability for Programme Meetings with Case Manager or other health care provider
- UK and overseas Administration and Management
- Clinical Management of the Treatments at the Geomedicine
- 24 Sand Treatments at the Geomedicine Centre

- Pain Score Assessment x 3 Pre, Post and 3 months Post Programme
- Infrared Thermographic Images x 6 Pre, Post and 3 months Post Programme
- Use of gym
- 14 nights accommodation at the adjoining Porto Santo Hotel
- Twin room accommodation for Claimant and carer or partner
- Meals on a half board basis
- Agent welcome and reception in Porto Santo
- All Travel Arrangements, including Flights and Transfers through in-house Tour Company
- ABTA/ATOL Bonding
- Respite Care for Carer

Benefits:

- Cost savings typically 50% of the cost of conventional Pain Management Programmes
- Our Programmes deliver pain reduction and improve loss of function resulting in real prospects for return to work, saving thousands in claims for future loss of earnings
- Faster Claims Settlement

We offer additional services and Programmes for Stress Management at our offices in Worthing, West Sussex, and in locations in the UK and Europe. Please contact us for details.

About Us

Founder, David Drew MA ACII

Previous chair of the UK Claims Manager Association and inaugural chair of the British Association of Rehabilitation Companies

David has extensive experience of Claims Management through a number of hands-on and Claims Management roles at Lloyds's, AXA (formerly GRE) and Royal London (formerly United Assurance.) This is supported by several years Change Management experience in Insurance and as Principal of DREW Management Consulting, his million pound turnover consulting practice. David established Chillout Rehabilitation Services in 2002 and the company has been offering Wellbeing Services and Complementary Therapies as a fully bonded ABTA/ATOL Tour Company since 2002.

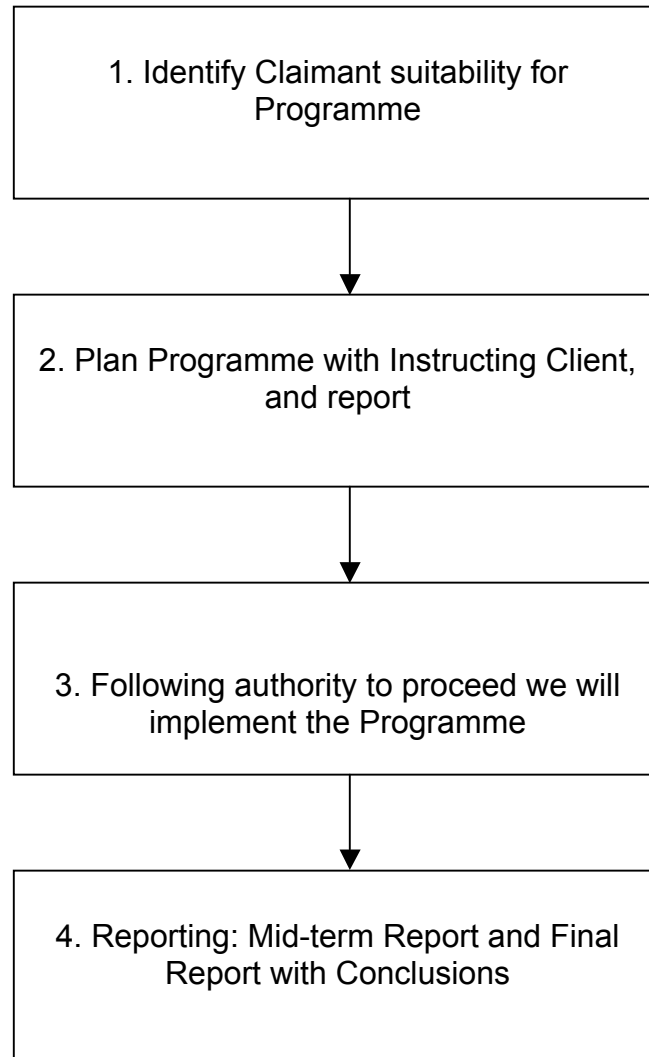
Co-Founder, Katherine Cooper

Since the idea of starting a Wellbeing Company was first discussed, turning the vision into reality has taken a lot of time and energy from both David and Katherine and builds on their combined experience in Insurance, general business and Wellbeing.



How it Works

We can work on the joint instructions of the parties in accordance with The Rehabilitation Code or alternatively we can accept sole instructions. We will liaise with the assigned Case Manager or other representative to identify the Clients suitability for treatment. Once agreement is reached, we will proceed and implement the Programme, as detailed above. We will make all of the arrangements, adhering to strict reporting requirements. All travel arrangements are made by our experienced in house Tour Company staff, in accordance with travel industry guidelines, procedures, ABTA and ATOL bonded.



A Sample Itinerary

Day	Time	Activity	Provider
Day 1	11.00	Check-in at UK airport	Airline
	13.00	Flight Departure	Airline
	16.20	Arrive Funchal, Madeira	Our Agents
	17.20	Transfer to Porto Santo	Airline
	17.45	Arrive Porto Santo	Our Agents
	17.55	Transfer to Geomedicine Centre/Hotel	Our Agents
Days 2-13	10.00-11.00	Sand Bath Treatment	Geomedicine Centre Staff
	11.00	Fitness Centre	Geomedicine Centre Staff
	12.30	Lunch	Hotel
	14.00	Sand Bath Treatment	Geomedicine Centre Staff

	15.30	Fitness Centre	Geomedicine Centre Staff
	18.00	Dinner	Hotel
Day 14	10.00	Transfer to Airport	Our Agent
	11.00	Departure to Funchal	Airline
	11.25	Arrival Funchal	Airline
	13.15	Departure to UK	Airline
	16.35	Arrival UK	Airline

*Times may vary and are subject to change

Compliance

We ensure the highest standards and professionalism through:

- The Rehabilitation Code
- BICMA Quality Standards for Rehabilitation Providers.
- Membership (David Drew ACII) of the Chartered Insurance Institute since 1978
- Commitment to CPD
- Membership of ABTA
- ATOL Licensed by Civil Aviation Authority
- Combined Liability Insurance underwritten by Royal and Sun Alliance
- Member-International Association for the Study of Pain (IASP)

For further information, please contact

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www.chilloutrehabservices.com

We welcome visitors to our offices in Worthing:

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